



# HU YANG

## CONTACT

☎ (+61) 432773879  
✉ [hlhyly950117@gmail.com](mailto:hlhyly950117@gmail.com)  
in [huyang117](https://www.linkedin.com/in/huyang117)

## EDUCATION

### Interaction Design

2022–2024 · Melbourne, Australia  
Master's Degree  
Monash University  
GPA 3.91 / 4.00

### Systems Analysis

2019–2020 · Singapore  
Graduate Diploma  
National University of Singapore  
GPA 4.84 / 5.00

### Biomedical Engineering

2013–2017 · Singapore  
Bachelor's Degree  
Singapore University of  
Technology and Design  
GPA 4.63 / 5.00

## SKILLS

User Interface Design  
User Research  
User Journey Mapping  
Persona Development  
Participatory Design  
Usability Testing  
Design Thinking  
Rapid Prototyping  
Motion Graphics

## PROFILE

Highly motivated and versatile creator with a passion for design and technology, and an obsession for details.

## WORK EXPERIENCE

### Graphic Design Assistant · Monash University

Nov 2022–Mar 2024 · Melbourne, Australia

- » Created graphic assets at Monash University Marketing, Admissions and Communications Department for Campus Experience and Major Events Team using established brand style guides.
- » Created illustrations, signage and graphics for social media channels such as Instagram, Facebook, LinkedIn.
- » Developed design concepts for events, campaigns, T-shirts, lanyards.

### Software Engineer · Zendesk

2020–2022 · Singapore

- » Worked on Zendesk Agent Workspace product, focusing on frontend feature development and performance optimization.
- » Contributed to developing chrome extension that gathers system information of client's computers.

### Frontend Developer Intern · Bambu B2B Robo Advisor

2020 · Singapore

- » Worked on the frontend development of core web applications.
- » Created new web pages to display data fetched from backend.

### Functional Analyst Intern · Accenture

2020 · Singapore

- » Developed test suites for various use cases based on the business requirement documentations and technical design documentations of the each use case.
- » Selected test data from database for test scenarios in the test suites.

### Research Assistant · Singapore University of Technology and Design

2018–2019 · Singapore

- » Maintained group website and improved the overall layout.
- » Lab management, e.g. expense recording, stock replenishment, etc.
- » Applied sophisticated techniques to study red blood cells.